

# Delay in Diagnostic Testing After Abnormal Mammography in Low-Income Women

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**B**reast cancer is the most frequently diagnosed cancer in women, representing 26% of all female cancers. Furthermore, 192,370 new cases of invasive breast cancer will be diagnosed in women in 2009 (Jemal et al., 2009). As with all cancers, a disparity in breast cancer incidence and mortality exists (American Cancer Society [ACS], 2009a; Jemal et al.). The overall incidence of breast cancer is 12%, lower in African American women than Caucasian women, but higher in African Americans aged 40 years or older (ACS, 2009b). However, in the most recent reporting period, 2000–2003, African American women had a 36% higher death rate than Caucasians. The overall five-year relative survival after breast cancer is 77% for African American women and 90% for Caucasians. The survival differential is attributed to many variables, including access to early detection services, treatment differences, lack of insurance, and tumor and clinical characteristics (Bradley, Given, & Roberts, 2001; Chu, Lamar, & Freeman, 2003).

## Screening Mammography

A baseline screening mammogram is recommended for all women aged 40 years and older, and annual mammograms are recommended for women aged 45 years and older (ACS, 2009a). Mammograms have been shown to identify breast cancer effectively at an early stage, with subsequent improvement in survival and cure rates (Buseman, Mouchawar, Calonge, & Byers, 2003; Elmore, Armstrong, Lehman, & Fletcher, 2005; Gotzsche & Nielsen, 2006.) Four percent to 7.1% of women are diagnosed with breast cancer after screening mammography (Eheman et al., 2006). Because the lowest rates of reported mammography occur in uninsured women and in those with no usual medical care, much effort has been made to provide free screening

**Purpose/Objectives:** To identify factors associated with diagnostic delay after an incomplete or abnormal mammogram among women participating in a state mammography screening program.

**Research Approach:** Retrospective case-control design using bivariate and multivariate logistic regression analyses to explore the associations between age, race, ethnicity, marital status, breast cancer history, and self-reported breast symptoms and delay.

**Setting:** A statewide program of free screening mammography for women who are under- or uninsured.

**Participants:** 11,460 women enrolled in a free, statewide screening program from 2002–2006.

**Methodologic Approach:** Using the Tennessee Breast and Cervical Cancer Screening Program database, further analyses were conducted.

**Main Research Variables:** The outcome measure was delay in completion of all diagnostic tests and was defined as women who did not complete testing within 60 days.

**Findings:** Thirty-seven percent of women required follow-up, and of a subset used in the analysis, 30% experienced delay of more than 60 days. Controlling for marital status, age, and breast cancer history, women who experienced delay were more likely to be African American versus Caucasian (odds ratio [OR] = 1.45, 95% confidence interval [CI] = 1.13, 1.85) or Hispanic (OR = 0.72, 95% CI = 0.55, 0.93) and to have self-reported breast symptoms (OR = 1.50, 95% CI = 1.27, 1.77).

**Conclusions:** In a sample of women with low income needing mammography follow-up, delay was associated with three intrapersonal variables, potentially reducing the effectiveness of mammography screening for women who were African American, or Hispanic, or had self-reported breast symptoms.

**Interpretation:** Nurses providing cancer screening examinations are uniquely positioned to assess the knowledge, beliefs, and resources of women using the program and to navigate women through barriers to completion. Knowledge of factors associated with delay is valuable for planning interventions and allocating program resources.

mammography to underserved populations, including low-income and minority women (Peek & Han, 2004). However, because use of screening mammography does not explain the known variation in time of diagnosis or in mortality, it is important to explore other variables that may be contributing to the divergent outcome.

Mammogram results are interpreted by radiologists using the American College of Radiologists Breast Imaging Reporting and Data System (BIRADS™) categories. About 8.5%–15% of women who receive routine screening mammograms have findings that require further testing (Kerlikowske, Smith-Bindman, Ljung, & Grady, 2003). According to 2002 figures, 38% of the 48 million women aged 40 years and older were estimated to have mammograms; approximately three million of the women will have an incomplete or positive test (Taplin et al., 2002); 30%–50% never return for follow-up testing (Arnsberger et al., 2006; Burack, Simon, Stano, George, & Coombs, 2000). In addition, many women delay the completion of recommended testing for weeks to months. Incomplete screening and delayed follow-up negate the potential benefits of identifying breast cancer at the earliest, most treatable stage.

Delay may occur at any point in the progression of testing and may be because of patient, provider, or system influences. The usual follow-up after an incomplete or abnormal mammogram screening includes diagnostic procedures such as additional mammography views (compression or magnification) and breast ultrasonography, sometimes followed by biopsy (core or excisional). The sequence of tests and procedures continues until a diagnosis of cancer is confirmed or ruled out.

## Delay

Contributing to confusion in the interpretation of the timeliness of follow-up care after an abnormal screening result is the lack of an acceptable time for completion of follow-up testing (Wujcik & Fair, 2008). In general, delay is measured from the time of the index mammogram to the diagnosis of cancer or the last diagnostic test ruling out cancer, but a consensus has not been reached regarding the definition of unacceptable delay. Several definitions of timely completion of follow-up testing after abnormal mammography were found, ranging from 2–12 months (Poon et al., 2004; Strzelczyk & Dignan, 2002). No definition of delay makes meaningful comparisons with results of other research investigations difficult.

An earlier meta-analysis demonstrated that a three- to six-month delay from the onset of symptoms of breast cancer (such as a lump) to the start of treatment increases rates of recurrence and death by 10% (Richards, Westcombe, Love, Littlejohns, & Ramirez, 1999). In addition, delay also is associated with increased tumor size, advance in stage of disease at diagnosis, and poorer long-term prognosis. However, controversy

exists regarding the effect of delay on survival (Kothari & Fentiman, 2003). For women ultimately diagnosed with breast cancer, a delay of more than 60 days after abnormal or incomplete screening could have severe consequences, such as a late-stage diagnosis of breast cancer, decreasing the chance for curative treatment and increasing the risk of death (Wujcik & Fair, 2008).

The current study employed a retrospective case control design using an existing database of under- or uninsured women participating in a statewide free breast screening program to answer the following questions.

- What are the intrapersonal factors that predict delay or completion of diagnostic procedures?
- What is the relationship of delay to the stage and size of the tumors of women diagnosed with breast cancer?

The Tennessee Breast and Cervical Screening Program (TBCSP) recommendation for completion of testing is within 60 days of a suspicious or abnormal finding (M.J. Dewey, personal communication, April 2007). Because the program goal is to facilitate completion of testing in 60 or fewer days, delay was defined as more than 60 days for completion- and characteristics of women who delayed were investigated. An ecologic framework (Sallis & Owen, 2002; Zapka & Lemon, 2004) guided the selection of important variables because the framework incorporates education about health practices as well as the need to change organizational behavior and the physical and social environments of the communities. The perspective includes five levels of influence factors for health-related behaviors and conditions: intrapersonal or individual, interpersonal, institutional or organizational, community, and public policy.

Factors at each level can affect health behavior, which is true for the behavior of completing screening mammography. This article reports on the influence of intrapersonal factors on delay.

## Methods

Participants were selected from a large sample of women participating in a state-run screening mammography program drawn from 2002–2006. The data reflected information compiled from community enrollment centers to a central facility. The TBCSP provided the data dictionary used to define and record each data element.

The dataset included 13,987 encounters representing a mammography event, including women who had been rescreened one or more times. To minimize the chance of a woman being counted more than once, the first recorded mammogram was retained in the dataset, with subsequent records removed, leaving 11,610 women.

The data for the study were provided from the Tennessee Department of Health as a de-identified aggregate dataset. The institutional review board considered the study exempt from review.

## Variables

The dataset included information on mammogram results, whether diagnostic tests were performed, and final diagnosis. The sample represented women who did not have a prior diagnosis of cancer, who required further testing after an incomplete or abnormal mammogram coded as BIRADS 0, 4, or 5. Mammogram results were reported in 12 categories such as assessment incomplete/need additional follow-up or BIRADS 0, negative assessment or BIRADS 1, and benign assessment or BIRADS 2. Six categories indicated that a woman required additional testing (see Figure 1).

The outcome of interest was delay, defined as exceeding 60 days, in completion of testing after receiving an incomplete or abnormal result. Cases were women who did not complete testing within 60 days, and controls were defined as women who completed all testing within 60 days. To assess delay, a time-to-completion variable was created. The start day was the service date. The variable coded as delay if more than 60 days occurred from index screening to completion of testing and as no delay if 60 days or fewer elapsed prior to completion of testing.

Six intrapersonal variables were included in the analyses, including self-reported information on race, ethnicity, marital status, and age.

## Statistical Analysis

Data analysis was conducted with SPSS® version 12.0. Univariate analysis was completed with chi squares to examine the association between intrapersonal factors (age, race, ethnicity, marital status, self-reported breast symptoms, and history of cancer variables) and the outcome of delay versus no delay. Multivariate analysis was completed with logistic regression based on the backward Wald statistic. Because this was an exploratory study, analysis began with a full model and variables were eliminated from the model in an iterative process. In using the backward Wald statistic, the fit of the model is tested after the elimination of each variable to ensure the model still adequately fits the data. The adjusted odds ratios of delay or no delay for each individual variable and for variables in the model were estimated with logistic regression models.

Statistical approaches could not be applied because of inadequate numbers of women diagnosed with cancer. Therefore, descriptive analysis was used to discuss the relationship of delay to stage and size of the tumor of women diagnosed with breast cancer.

## Results

Demographic results are presented in Table 1. The sample was predominantly Caucasian (85%), non-Hispanic (89%), married (42%), and younger than age 50 years

### Results Requiring No Further Assessment

- Negative (BIRADS™ 1)
- Benign finding (BIRADS 2)
- Probably benign—short-term follow-up (BIRADS 3)
- Not needed
- Needed but refused
- Results pending

### Results Requiring Further Assessment

- Suspicious abnormality—biopsy (BIRADS 4)
- Highly suggestive of malignancy (BIRADS 5)
- Assessment incomplete or need additional imaging (BIRADS 0)
- Unsatisfactory—technically unsatisfactory or repeat
- Results unknown, presumed abnormal, or mammogram from other source
- Done recently elsewhere

### Figure 1. Coding Categories for Mammogram Results

(59%). Most women had no current symptoms of breast cancer (66%) or personal or family history (65%).

Findings showed that of 11,610 women, 4,336 (37%) needed follow-up. However, only women with time to completion greater than one day were included ( $n = 4,036$ ). Of those women, 1,227 (30%) experienced delay more than 60 days for completion of all tests. Women with delay were predominantly Caucasian (85%), non-Hispanic (88%), and married (43%); had no history of breast cancer (64%); and presented with breast symptoms (65%). Women aged 39 years or younger had the least delay with equal delay in the groups aged 40 years or older.

The first research question addressed the intrapersonal factors that predicted delay or completion of diagnostic procedures. Using bivariate chi squares, findings showed that variables significantly associated with delay were race ( $\chi^2[2, N = 4,036] = 8.86, p = 0.01$ ), age ( $\chi^2[2, N = 4,036] = 7.14, p = 0.03$ ), and lack of breast symptoms ( $\chi^2[2, N = 4,036] = 30.40, p < 0.001$ ). The variables marital status, breast cancer history, and ethnicity were not significant.

In multivariate analysis, the effects of age were explained by race and self-reported breast symptoms. African American women were 45% more likely to experience delay. Furthermore, almost half of the women experienced delay if they needed follow-up but did not report breast symptoms. Ethnicity was significant with more Hispanic women experiencing delay than women of other ethnicities (odds ratio [OR] = 0.72) (see Table 2).

The second research question addressed the relationship of delay to stage and size of the tumor of women diagnosed with breast cancer. Because of the small number of women diagnosed with cancer ( $n = 124$ ), the association was examined with descriptive statistics. Results for stage and tumor size were recorded for 115 women and, of them, 7 (6%) had delay and 108 (94%) had no delay. Demographic characteristics of women who were diagnosed with cancer were similar to the overall sample. Women ultimately diagnosed with cancer were predominantly

**Table 1. Characteristics of Women Needing Follow-Up and With No Delay and Delay**

Variable	Sample (N = 11,610)		Women Needing Follow-Up (n = 4,036) <sup>a</sup>		Women With No Delay (n = 2,809)		Women With Delay (n = 1,227)	
	n	%	n	%	n	%	n	%
<b>Age (years)</b>								
Less than 40	3,586	31	1,316	32	949	34	367	30
40–49	3,232	28	1,403	35	974	35	429	35
50 or older	4,792	41	1,317	33	886	32	431	35
<b>Marital status</b>								
Married	4,988	42	1,798	45	1,273	45	525	43
Single	4,159	36	1,411	35	964	34	447	36
Divorced	1,529	13	537	13	379	13	158	13
Widowed	467	4	129	3	81	3	48	4
Separated	339	3	119	3	82	3	37	3
Unknown	128	1	42	1	30	1	12	1
<b>Race</b>								
Caucasian	9,946	85	3,496	87	2,456	87	1,040	85
African American	995	9	306	8	190	7	116	9
Other	669	6	232	6	162	6	70	6
<b>Ethnicity</b>								
Non-Hispanic	10,375	89	3,602	89	2,518	90	1,084	88
Hispanic	1,195	10	415	10	274	10	141	11
Unknown	40	1	19	1	17	1	2	1
<b>Breast cancer history</b>								
None	7,493	65	2,573	64	1,782	63	791	64
Family	1,482	13	650	16	454	16	196	16
Personal	288	3	140	3	98	3	42	3
Unknown	2,347	20	673	17	475	17	198	16
<b>Breast symptoms</b>								
Yes	3,451	30	2,862	71	2,068	74	794	65
No	7,633	66	1,094	27	692	25	402	33
Unknown	526	4	80	2	49	2	31	2

<sup>a</sup> Of 11,610 women, 4,336 needed follow-up (37%); however, for this analysis, only women with time to completion greater than one day were included (n = 4,036).

Note. Because of rounding, not all percentages total 100; because of missing data, not all n values total the sample.

married, Caucasian, and non-Hispanic with no family or personal history of breast cancer. However, 57% of women diagnosed with cancer were older than age 50 years, and almost 90% of women presented with self-reported breast symptoms. Findings showed that 58% percent of the women were diagnosed with advanced (stage III and IV) cancer. Because of the small number of women diagnosed with cancer, conclusions could not be reached regarding the relationship of delay and stage of cancer.

## Discussion

In the sample, the percentage of women requiring follow-up was much higher than the 10%–15% follow-up rate after screening mammography reported by others (Eheman et al., 2006; Kerlikowske et al., 2003; Strzelczyk & Dignan, 2002). However, the federally funded and state-administered program is not only a screening program for uninsured women older than age 50 years but also allows screening for younger women who may be at higher risk. The high-risk women are aged 40–49 years with symptoms or a family history of breast cancer and

women younger than age 40 years with breast symptoms. An unexpected finding in the study was that two-thirds of the women in the sample were younger than age 50 years. Because those women required an existing risk factor or symptom of potential breast cancer to be eligible for free mammography, it follows that a higher number of women needing further diagnostic testing would be expected.

## Predictors of Delay

The study tested the relationship between intrapersonal variables and delay. Results were consistent with previous research, indicating that delay is associated with the African American race (Gorin, Heck, Cheng, & Smith, 2006; Gwyn et al., 2004; Strzelczyk & Dignan, 2002; Yabroff et al., 2004) and Hispanic ethnicity (Yabroff et al.; Gorin et al.) and is not associated with family history of cancer (Haas, Cook, Puopolo, Burstin, & Brennan, 2000; Olivotto et al., 2002; Poon et al., 2004; Schootman, Myers-Geadelmann, & Fuortes, 2000) or marital status (Wujcik & Fair, 2008). Results in the literature are conflicting regarding the relationship of delay and age. The finding that an



**Table 2. Multivariate Logistic Regression: Delay**

Variable	$\beta$	Wald	OR	CI
<b>Race</b>				
African American versus Caucasian	0.368	3.528	1.45	1.13, 1.85
<b>Ethnicity</b>				
Non-Hispanic versus Hispanic	-0.333	1.313	0.72	0.55, 0.93
<b>Breast symptoms</b>				
No, yes	0.406	1.303	1.5	1.27, 1.77
Constant	-0.721	5.807		

CI—confidence interval; OR—odds ratio

absence of self-reported breast symptoms is associated with delay in completion of follow-up testing has not been reported previously.

**Race:** African American women are consistently found to experience more delay in completion of testing after incomplete or abnormal findings. In a previous review of the literature, the relationship of race and delay in mammographic resolution was measured in only 5 of 22 studies (Wujcik & Fair, 2008). The results were consistent in all studies with up to four times more delay reported for African American women than Caucasian women (Gorin et al., 2006; Gwyn et al., 2004; Strzelczyk & Dignan, 2002; Yabroff et al., 2004). Although race and income commonly are linked in reports of healthcare disparities, income was not considered in the current study (Smedley, Stith, & Nelson, 2005) because only women who met federal poverty guidelines were eligible for the program.

**Hispanic ethnicity:** Less research has been conducted examining the relationship of ethnicity with delay. The finding that non-Hispanic women were 28% less likely to experience delay is consistent with other findings. Yabroff et al. (2004) found that Hispanics were 48% less likely to follow up after incomplete findings. Hispanic women had an 18% diagnostic delay (initial consultation to biopsy-proven diagnosis), a 19.7% treatment delay (diagnosis to start of treatment), and a 6.5% combined delay (Gorin et al., 2006). Bedell, Wood, Lezotte, Sedlacek, and Orleans (1995) analyzed the delay in three settings: a public hospital, a university hospital, and a private clinic. The public and university hospitals had more delay, and the public hospital served mostly Hispanic women. In the dataset, race and ethnicity were separate variables. Others, such as the National Breast and Cervical Cancer Early Detection Program, combine race and ethnicity, making comparisons among different studies difficult.

**Breast symptoms:** Breast symptoms are defined as self-reporting one or more of the following symptoms: breast lump(s), nipple discharge, skin changes, or nipple changes. The findings indicate that more women with no self-reported symptoms were more likely to experience

delay. Presence of breast symptoms is another variable where little study has been done to determine the association with delay. Caplan et al. (1995) reported that fewer women experienced delay with the presence of a lump, whereas Schootman et al. (2000) found that women who felt a lump were twice as likely to be noncompliant. Rojas, Mendelblatt, Cagney, Kerner, and Freeman (1996) reported a trend that compliers (women who completed testing in four months or less) were more likely to have a lump ( $p = 0.10$ ). None of the studies, including the current study, reported the correlation between self-reported symptoms and abnormal clinical breast examination. The relationship of delay and self-reported breast symptoms remains an area requiring further study.

**Family history:** The findings suggest no relationship between family history of breast cancer and delay, which is supported by others (Haas et al., 2000; Olivotto et al., 2002; Poon et al., 2004; Schootman et al., 2000). Two studies reporting a relationship between family history of breast cancer and delay were found. Strzelczyk and Dignan (2002) reported increased incidence of delay if no family history of breast cancer was reported (risk ratio [RR] = 1.61, 95% confidence interval [CI] = 1.43, 1.81), whereas Yabroff et al. (2004) reported a trend toward increased incidence of delay with a family history of breast cancer (OR = 1.41, 95% CI = 0.81, 2.26). Further study is needed to determine whether a family history of cancer creates fear of diagnosis that results in delayed follow-up or, conversely, a lack of family history decreases the urgency to follow up.

**Age:** The current study showed more delay in women older than age 50 years. The result is consistent with others (Strzelczyk & Dignan, 2002; Burack et al., 2000). However, five studies reported more delay in women younger than age 50 years (Caplan et al., 1995; Gwyn et al., 2004; Haas et al., 2000; Schootman et al., 2000; Yabroff et al., 2004). Because women in the current study who were younger than age 50 can participate only if they have risk factors of family or personal history of cancer or breast symptoms, follow-up of abnormal/incomplete results may be more urgent in younger women. Reaching strong conclusions regarding the results remains difficult because the only studies available for comparison do not use the same definitions for delay and do not differentiate between a true screening mammography program and a program that provides diagnostic and screening mammography.

**Marital status:** Marital status was not found to be a significant predictor of delay after incomplete or abnormal screening mammography. The finding is consistent with a review of 18 studies reporting the relationship of demographic variables and delay where marital status was not found to be a significant variable (Wujcik & Fair, 2008). Although other research has shown that married people enjoy overall better health and longer life expectancy than unmarried people (Johnson, Backlund, Sorlie, & Loveless, 2000), more social support when

coping with cancer (Drageset & Lindstrom, 2005), and a survival advantage (Bloom, Stewart, Johnston, Banks, & Fobair, 2001; Kravdal, 2001; Osborne, Ostir, Du, Peek, & Goodwin, 2005), marital status did not influence the time to completion of tests after abnormal or incomplete mammography results.

## Implications for Nursing

The knowledge gained from this study adds to an understanding of the intrapersonal factors that predict delay in women with low incomes participating in a state screening mammography program. Although the findings suggest who is at risk for delay (African American, Hispanic, or no self-reported breast symptoms), they do not provide an understanding of why the women are at risk for delay. Additional research is needed to further understand the effect of delay as well as develop effective interventions tailored to overcome factors influencing delay.

Nurses at the National Breast and Cervical Cancer Screening Program enrollment sites are uniquely positioned to assess the knowledge, beliefs, and resources of women using the program and to help women navigate through any organizational barriers potentially hindering completion of follow-up testing. Professional and lay navigators are being used to facilitate movement through the healthcare system from the time of abnormal cancer screening result to the diagnosis of cancer or completion of testing to rule out a cancer diagnosis (Wells et al., 2008). For example, an African American woman who participates in screening mammography may have overcome culturally based fears of cancer and the healthcare system only to be met with new obstacles to completing the testing. A nurse navigator can explain the need for further tests and the meaning of any results. The navigator also can help women identify barriers and coach them in strategies to overcome them.

A woman who does not have breast symptoms may be less likely to be concerned about an abnormal mammography result, but the navigator can ensure the patient schedules and keeps return appointments. Knowledge of factors that delay completion of screening testing for breast cancer are valuable to National Breast and Cervical Cancer Early Detection Program healthcare providers and program administrators to plan interventions and allocate program resources.

## Conclusion

Screening mammography is not a simple procedure for women who have received an abnormal or incomplete result. It becomes a series of tests, procedures, and consultations that require time, resources, and emotional energy to complete. This study adds to the understanding of screening mammography behavior in underserved populations. Intrapersonal factors of race, ethnicity, and self-reported breast symptoms at the time of examination were important predictors of delay, whereas age, marital status, and history of breast cancer were not. Further exploration of the predictors is needed to consider whether they are patient or provider variables. Analysis of the characteristics of women participating in a federally funded, state-administered screening program provides a unique opportunity to identify the predictors of delay and plan future program interventions to reduce time to completion as well as potentially impact cancer morbidity and mortality in minority and medically underserved women.

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Listen as *Oncology Nursing Forum* Associate Editor Ellen Giarelli, EdD, RN, CRNP, interviews Debra Wujcik, PhD, RN, AOCN®, about women's reasons for diagnostic delay and situational and cultural barriers to clinical trial participation.

Wujcik is the editor of *ONS Connect*, director of clinical trials at Vanderbilt-Ingram Cancer Center, and associate professor in the School of Nursing at Vanderbilt University. Her research focuses on barriers to cancer care in underserved populations.

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