

Position: Director-at-Large

Kristin Marie Ferguson, DNP, RN, OCN®

Clinical Operations Manager/Nurse Manager III

MedStar Georgetown University Hospital, Lombardi Comprehensive Cancer Center

Washington, DC

ONS member: 6 years;

EDUCATION:

2018, Doctorate of Nursing Practice (DNP), Duke University

2013, Masters in Nursing, Community Public Health Clinical Nurse Specialist, The Catholic University of America

2009, Bachelor of Nursing, Boston College

2008, Study Abroad Semester, University of Glasgow, Scotland, UK

ONS PARTICIPATION (national and local):

November 2018-Invited Faculty-American Society of Clinical Oncology/Oncology Nursing Society, Plan to speak at the Multidisciplinary Cancer Management Course (MCMC) in Manila, Philippines. Will present for 3-4 days on topics of breast cancer and nursing.

National Capital Chapter Oncology Nursing Society Board Member-Immediate Past-President, January 2018-Present; President, January 2017-December 2017; President-Elect, January 2016-December 2016; Secretary, December 2014-December 2016. Organize oncology focused chapter events and meetings for approximately 400 ONS members in the Washington, DC and Potomac, MD area. Attended local and national conferences in Washington, DC, Florida, Texas, Pennsylvania, New York, & Colorado.

June 2017-May 2018 Member of 43rd Annual Oncology Nursing Society Local Congress Planning Team. Attend monthly planning meetings to organize and arrange local logistics for national oncology conference for nurses in May 2018, Washington, DC. Approximately 4,000-6,000 nurses attend conference each year.

Nov 2016-Nov 2017; Member-ONS Millennial Advisory Panel Member

July 2016-Oncology Nursing Society Leadership Weekend Speaker-Spoke as part of a three-person panel to 300 ONS members discussing experience as an oncology nurse at the Cancer Moonshot Summit which took place in Washington, DC on June 29th, 2016.

June 29th, 2016-ONS Delegate-Cancer Moonshot Summit Delegate; Invited by Vice President Biden's office to attend one-day interdisciplinary summit to discuss oncology care in the U.S.

March 6th-March 8th, 2016-Selected for ONS Scholarship to attend NIWI (Nurses In Washington Internship) and represent ONS at conference and on Capitol Hill during advocacy meetings.

September 2015-Present-Reviewer for applications for ONS Scholarship for NIWI, ONS Awards (several different awards; varies from year to year)

April 22nd-26th, 2015-Awarded by ONS as an Emerging Young Leader Scholarship to attend ONS Congress in Orlando, FL

WORK RELATED SKILLS AND LEADERSHIP:

April 2018-Present

Clinical Operations Manager/Nurse Manager III, MedStar Georgetown University Hospital, Lombardi Comprehensive Cancer Center, April 2018-Present

Manages the daily operations of the service delivery in the Lombardi Medical Oncology clinic. Ensures that all services are performed to established hospital and ONS Standards. Oversight of all Clinical Personnel in these areas through direct supervisory reports, inclusive of Clinical Nurse Coordinator Team and Certified Office Medical Assistants. Responsible for all aspects of patient experience data collection and monitoring. Identifies trends in volume and clinical growth and works to support these growth initiatives. Continually monitors and evaluates the quality of care and services provided. Performs as a "working manager" if needed, taking patient assignments and/or troubleshooting clinical issues independently of staff and conditions warrant.

December 2014-April 2018-Clinical Nurse Coordinator-Oncology, Lombardi Comprehensive Cancer Center, Medstar Georgetown University Hospital, Washington, DC

Coordinates activities with breast, head and neck, and gynecology oncology physicians. Responsibilities include assisting in communications with patients, triaging patients and patient issues, symptom management, and teaching patient regarding their disease process and treatment. Collaborates with the multi-disciplinary team, utilizing clinical outcome data to support innovative and cost-effective changes to practice and to the health care system.

May 2013-November 2014

Assistant Nursing Director/Patient Care Manager, Surgical Oncology, MedStar Washington Hospital Center; Managed a 30 bed inpatient unit and oversaw a staff of 60 nurses, patient care technicians and unit clerks. Collaboratively managed patient transitions across the continuum of care, assisted patients in achieving and maintaining optimal level of health. Directed interventions to address nursing staff competency or professional development. Implemented nursing procedures to maximize the use of resources and improve efficiency. Identified staffing needs. Ensured compliance with regulatory and accreditation standards regarding nursing care. Developed and implemented administrative procedures to plan for and carry out nursing activities and projects.

August 2011-May 2013

Clinical Nurse III, Surgical Oncology MedStar Washington Hospital Center

Cared for a variety of patients including surgical oncology patients, general surgical patients, ventilated patients and trauma patients. Served as a preceptor for new graduate nurses. Acted as resource/charge nurse.

Feb 2011-August 2011 Medstar Health Research Institute, Washington, DC

Clinical Research Nurse Coordinator

Coordinated breast cancer clinical trials for oncology patients at the Medstar Washington Cancer Institute.

July 2009-January 2011 Medstar Washington Hospital Center, Washington, DC

Clinical Nurse I-II

Completed nurse residency program for new graduate nurses. Cared for a variety of patients including surgical oncology patients, general surgical patients, ventilated patients and trauma patients.

HEALTH CARE/ CANCER ORGANIZATIONS EXPERIENCE, OTHER PROFESSIONAL NURSING ORGANIZATIONS /Additional experience (community, political etc.):

October 15th, 2018-Invited Faculty for Oncology Nursing Fellowship-Gave lecture on breast cancer basics to new oncology nurses at MedStar Georgetown University Hospital.

October 14th, 2018-Staff Speaker for Lombardi Comprehensive Cancer Center Memorial Service-Selected to give speech on behalf of medical/nursing staff at biannual event honoring patients lost to cancer treated at MedStar Georgetown.

January 2017-Present; AACN/GNSA 2018 Advocacy Leader-representing Washington, DC

December 2017; Lombardi Comprehensive Cancer Center Hero of the Year; Voted on by colleagues at Medstar Georgetown University Hospital Lombardi Comprehensive Cancer Center.

May 2017; Recipient of the American Cancer Society Graduate Scholarship in Cancer Nursing Practice

2016-Present; Volunteer with the Pancreatic Cancer Action Network; raised over \$2000 to fund pancreatic cancer research

August 2016, AACN/GNSA Emerging Leader Recognition

Active Member of ANA (serve as mentor and mentee), ASCO (on technology advisory committee; recently asked to participate in writing blogs and on newsletter, act as Invited Faculty in presentations on breast cancer), & Sigma Theta Tau (helped to start and currently moderate oncology focused message board very similar to ONS Communities).

Position Statement:

If elected to serve on the ONS Board, I will bring my passion for oncology patients and oncology nurses as well as my skills of high level organization, effective communication, positive teamwork, and critical thinking. I am uniquely qualified because in addition to being involved in ONS, I am also an active member of Sigma Theta Tau, the American Nurses Association, and the American Society of Clinical Oncology. I feel that it's important to have nurses represented in leadership positions in as many health care groups as possible. I have a strong interest in health care policy and have advocated for better conditions for our patients and nurses at a local, state, and national level. Over the past decade, I have worked in the inpatient and outpatient setting, with clinical trials, and in leadership roles. I have also obtained both my MSN and DNP while continuing to work full time. I will work hard to represent ONS member interests in providing the best professional organization possible to improve work conditions, educational opportunities, political presence, and improved quality of care provided to patients.

How have you advanced excellence in oncology nursing and quality cancer care?

I obtained my DNP degree this year because I feel strongly about improving the quality of care cancer patients receive. I have advanced excellence in oncology nursing by leading by example. I have mentored individual nurses as well as groups of nursing throughout my leadership activities. I developed and piloted a standardized oral oncolytic tracking tool at my institution in order to improve the quality of care our patients receive and improve the workflow for nurse navigators. By continually educating myself and keeping up to date on new practices

in nursing, healthcare leadership, and oncology, I am certain I will continue to improve conditions for our patients.

Choose either Innovation or Advocacy from the remaining two ONS Core Values and discuss how you have actualized this value in your leadership experiences

All three ONS Core values speak deeply to me, however, the one that stands out the most is Advocacy. Working as a nurse taught me how vulnerable our patient population is and how important it is to advocate on behalf of them for better treatment options, better hospital conditions, better training for nursing and medical staff, better health insurance options, and better educational resources for both patients and nurses. I have worked to become more politically aware the past several years and speak up to leaders in our government in order to inform them of the challenges both nurses and cancer patients face. Healthcare is always a hot topic of conversation in government and I enjoy the challenge of helping others to understand that more can always be done when it comes to providing the best healthcare possible. Inside and outside my job, I stand up for patient rights and stay educated on current trends in healthcare in order to improve the care oncology nurses can provide to patients.