

CHRISTINE M. LADD, MSN, RN, OCN

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EDUCATION

Western Governors University Master of Science, Nursing Leadership & Management	2018
Thesis: "Optimization of Resource Allocation to Improve Quality, Safety and Efficiency in an Outpatient Oncology Infusion Center" Honors: MSN Excellence Award for scholarly work in Essentials of Advanced Practice Field Experience	
Western Governors University Bachelor of Science, Nursing	2017
Honors: BSN Excellence Award for exemplary work Organizational Leadership and Interprofessional Team Development	
St. Vincent's College Associate of Science, Nursing	2011
University of North Carolina at Chapel Hill Bachelor of Arts, Psychology	2001

LICENSURE & CERTIFICATIONS

Registered Nurse, Virginia Multi-State Compact, License # 0001248287, Expires 6-30-2021	1 st licensed in 2011
Autologous Stem Cell RN, education provided and validated by Virginia Oncology Associates	2014
Oncology Certified Nurse (OCN), Expires 12-31-2021	Since April 2013
Oncology Nursing Society Chemotherapy/Immunotherapy Provider	Since 2012

AWARDS

Daisy Team Award (presented to SNGH/SI Outpatient Infusion Center Team under my leadership), The Daisy Foundation	May 2019
Western Governors University MSN Excellence Award, Essentials of Advanced Practice Field Experience	2018
Western Governors University BSN Excellence Award, Organizational Leadership & Interprofessional Team Development	2017
Oncology Nursing Foundation Emerging Chapter Leader Award	2016
Sentara RN to BSN Scholarship Award	2016
Sentara Nursing Excellence Award	2014
Junior League of Stamford-Norwalk (JLSN) Finance Award	2008

PROFESSIONAL EXPERIENCE

Manager, Patient Care Services, Sentara Norfolk General Hospital & Sentara Independence Outpatient Infusion Centers
October 2018-present

Oversight of 2 outpatient infusion centers including 25 RNs, 1 nursing care partner and 3 schedulers.

- Immediate update of process and procedures, streamlining nursing workflows and workloads.
- Implementation of monthly auto-pre-registration process, saving over 40 hours of monthly overtime for schedulers and improving workflow across nursing, scheduling, registration and pharmacy departments.
- Implementation of Unit Practice Council to focus team efforts of evidence-based practice, improving patient outcomes, workplace processes, procedures, productivity, and staff retention.
- High involvement in system-level Oncology Nurse Leadership Forum to standardize oncology nursing practice for both inpatient and outpatient settings across the system and improve patient outcomes. Projects include: Development and implementation of cetuximab hypersensitivity reaction protocol, standardization of neutropenic precautions, standardization of annual and onboarding oncology nursing education materials.
- System-wide Unit Coordinator Annual Conference Planning Team Member, 2019 & 2020.
- System-level Infusion Workgroup Chair (2019 & 2020), facilitating standardization and implementation of best practices and serving as a resource for all 13 Outpatient Infusion Centers to maintain highest level of safety and excellence.
- Successfully lead project team responsible for planning and implementation of EPIC's Beacon pharmacy application across system-wide infusion centers (8 total) as a mechanism to mitigate identified compliance risks as well as promote safety and standardization.

Lead Nurse, Virginia Oncology Associates, Princess Anne Office*March 2017-October 2018*

Oversight of all staff nurses in an outpatient infusion room setting with 40 chairs, treating and average of 100 patients daily

- Implementation of LeanTaas' iQueue pilot scheduling program to ensure safe administration of all therapies and balanced workloads across the day.
- Maintained perpetual state of readiness with regards to Quality Oncology Practice Initiative (QOPI), escalating Nurse Manager & Clinical Director of safety issues/events immediately.
- Resolution of patient, family or departmental complaints, communicating unresolved issues to Nurse Manager as appropriate.

Unit Coordinator, Sentara Norfolk General Hospital, 6RP Inpatient Medical Oncology Unit*August 2014-March 2017*

- Facilitate ongoing education regarding chemotherapy/biotherapy administration for patients, families and nurses.
- Orient new hire RNs to unit, including new graduate and experienced RNs lacking oncology experience.
- Member of system-level Sentara Cancer Committee as well as Sentara Oncology Nurse Forum (now called Sentara Oncology Nurse Leader Forum), implementing evidence-based practice to guarantee exceptional care for all patients within the system, regardless of treatment setting
- Planning and execution of monthly charge nurse meetings
- Coordination of patient care with the multidisciplinary team through daily clinical rounds

Registered Nurse, Sentara Norfolk General Hospital, 6RP Inpatient Medical Oncology Unit*September 2013-August 2014***Registered Nurse (Outpatient)**, Nebraska Cancer Specialists, Omaha, Nebraska*March 2012-March 2013***Registered Nurse**, St. Vincent's Medical Center, 9 South Inpatient Medical Oncology Unit, Bridgeport, Connecticut*August 2011-December 2011***PROFESSIONAL MEMBERSHIP & COMMUNITY EXPERIENCE****Oncology Nursing Society (ONS)***Active Member since 2012*

- ONS & Johnson & Johnson's Nurses Innovate QuickFire Challenge in Oncology, Judge, *April 2020*
Participated on a panel of judges to interview finalists from around the world (including Ghana, Zambia, Liberia, Nigeria and across the US), determine the most innovative idea submitted to improve cancer care and award \$100,000 grant funding, mentoring from experts across the Johnson & Johnson Family of companies, and access to the Johnson & Johnson Innovation- JLABS ecosystem to bring their ideas to life.
- ONS Representative at the Food & Drug Administration's (FDA) Oncology Center of Excellence (OCE) 3rd Birthday Celebration and Project Update Workshop, *February 5, 2020*
- 2020 ONS Board of Directors Election Candidate
- Annual Chapter Leadership Weekend Break-out Session Speaker, "Recruiting Leaders for your Chapter's Future", *July 2019*
- Capitol Hill Days Attendee, *2017 & 2018*
One of 100 Oncology nurses in attendance for an all-day health policy conference followed by a day of scheduled meetings with Virginia state legislators to advocate for pressing health and nursing policy issues including:
 - *Palliative care and Hospice Education and Training Act (S. 2080/H.R. 647)- To authorize grants for nursing and health professional training in palliative care; promote NIH research in palliative care, and disseminate information to educate the public on the benefits of palliative care.*
 - *Cancer Drug Parity Act (S. 741/H.R. 1730)- To ensure that patient cost-sharing for oral anti-cancer drugs is no less favorable than patient cost-sharing for anti-cancer drugs that are injected or administered intravenously and already covered by private group or individual health insurance plans.*
 - *Lymphedema Treatment Act (S. 518/H.R. 1948)-To require Medicare to cover compression garments and other supplies to treat painful swelling from lymphedema, which can be caused from cancer and cancer treatment.*
- Chapter Task Force Member, *2017*
Appointed by the ONS Board of Directors to a review the existing chapter model, and make recommendations for change. Based on these recommendations, the ONS Board of Directors approved and implemented a new chapter model for all local chapters.

Southeastern Virginia Chapter of the Oncology Nursing Society (SEVONS)*Active Member since 2014*

- Immediate Past President, *2020*
Serving as a resource to the current Board of Directors and as the Health Policy & Legislative Committee Chair

- Chapter President, January 2018–December 2019
Accomplishments include:
 - *Leading planning committee for the Chapter’s 1st Annual Oncology Nursing Conference January 2019, and 2nd Annual Conference in January 2020*
 - *Development and implementation of the Chapter’s 1st Community Outreach Program “Feed the Need”, to collect and distribute donations of liquid nutrition to the indigent cancer population of the community*
 - *Increase in annual educational meetings with continuing education credit opportunities*
 - *Increase in membership attendance of meetings*
 - *Increase in monetary support provision to community oncology nurses for oncology nursing education events*
 - *Increase Chapter member involvement in National ONS events such participation with various ONS National Task Forces, Capitol Hill Days, Leadership Weekend, as well as bringing National Board Members to Virginia Beach to participate as speakers for the conference in 2019 and 2020.*
 - *Collaboration with ONS CEO, Brenda Nevidjon, to join the ONS Board of Directors and the SEVONS Board of Directors for a breakfast meeting while the ONS Board of Directors was in Virginia Beach for their monthly meeting, Feb 2020.*
- President-Elect, 2017
- Secretary, January 2014-December 2016

Women United-United Way of South Hampton Roads (<https://unitedwayshr.org/getinvolved/women-united/>)
Member since 2019

Oncology Nursing Foundation
Annual Donor, 2016-present

Oncology Nursing Certification Corporation (ONCC)
Oncology Nursing Certification Advocates Program (ONCAP), Advocate #1860, 2017-present

Junior League of Norfolk-Virginia Beach (JLNVB)
Member, 2016

Junior League of Stamford-Norwalk (JLSN)
Member, 2005-2011
Spring Spirits Committee Chair, 2007-2008

OTHER PROFESSIONAL MEMBERSHIPS

American Nurses Association	2018-present
Virginia Nurses Association	2019-present
Virginia Organization of Nurse Executives and Leaders	2019-present
American Organization for Nursing Leadership	2019-present
Infusion Nurses Society	2018-present